



# Comodo ONE for MSPs

Increase profits with everything you need to manage your MSP infrastructure and offer subscription services from one integrated management platform.

**COMODO**

# Comodo ONE for MSPs

**Increase revenue** and attract new customers **with subscription services.** Reinvest the management resources you save **to expand your business.**

## Why Choose Comodo ONE?

- **STIMULATE NEW BUSINESS** with subscription-based services for new and existing customers
- **EXPAND CUSTOMER BASE** with a scalable, open platform
- **SIMPLIFY OPERATIONS** with a single platform to manage IT administration
- **BOOST IT PRODUCTIVITY** with seamless integration between services, functions and toolsets
- **REDUCE COSTS** with complementary platform, tools and multiple integrated services

## EVERYTHING YOU NEED TO MANAGE YOUR BUSINESS

### Comodo ONE is a Centralized IT Operating Platform that Helps You Grow Your Business

#### Expand Your Business with Additional Services

Comodo ONE enables you to expand your business and grow your client base while solving your customers' IT challenges more efficiently. We do this by giving you an open, centralized IT operating platform containing everything you need to manage your MSP infrastructure including integrated services that boost your profits. You can offer subscription-based services to your customers and manage them directly from a platform providing endpoint security, web security, data backup and network monitoring and protection. While the services are available to our MSP community at a partner discount, both the platform and management capabilities are available to you cost free.

#### Manage Everything from a Single Pane of Glass

Comodo ONE is an integrated IT management platform that reduces costs by combining all the capabilities you need to optimize your MSP business including [Remote Monitoring and Management](#), Service Desk and [Patch Management](#)—all available from one easy-to-use console. This single pane of glass enables you to standardize and automate existing processes and view real-time data and alerts from customer networks, helping you to reduce operating costs and improve your quality of service.

#### Drive Continuous Development

Our engineers are constantly enhancing the Comodo ONE platform to include new and improved management tools based on requests from the Comodo MSP community that drives the development. The time and money saved in licensing costs and greater operational efficiencies can be reinvested in your business with new technology and additional staff to serve more customers. The additional services you can offer through the platform and upsell or cross sell to clients can help you increase profits.

**COMODO**

“The money we are saving on licensing fees and other service costs through Comodo ONE allows us to hire more people and better compete for business. Comodo ONE is an excellent solution that meets our [RMM](#) needs.”

— Mr. Matt Helliwell, Company Director, XL Pro PC

## A Portfolio of Integrated Services for Your Customers

MSPs can offer Comodo’s security solutions as-a-service as well as those of our partners’ directly from the platform. MSPs will find an increasing number of services available in the new Comodo ONE App Store starting with [endpoint security](#), backup, web/email protection and network monitoring. For the full list of services, please refer to the **Comodo ONE Services and Capabilities** section. Comodo will continue to integrate third-party services based on the needs of our MSP community.

## Award-Winning Security to Protect Your Clients from Cyber Attacks



Your customers count on your IT security expertise to help them steer clear of threats including ransomware, APTs and even zero-day cyber exploits. Offer them Comodo’s industry-leading endpoint security as-a-service directly from your Comodo ONE platform. Comodo® Advanced Endpoint Protection (AEP) was voted the best anti-malware by the global Information Security Community on LinkedIn. Comodo AEP prevents both known and unknown malware from executing on endpoints. Users

can run unknown files safely in automatic containment while a full analysis determines if the file is benign or malware. Based on the verdict given, good files are allowed to run on the endpoint and bad files are terminated. Comodo’s unique “default deny” approach to stopping malware maximizes security without impacting business productivity.

## MSP Community-Driven Development: You Ask and We Deliver

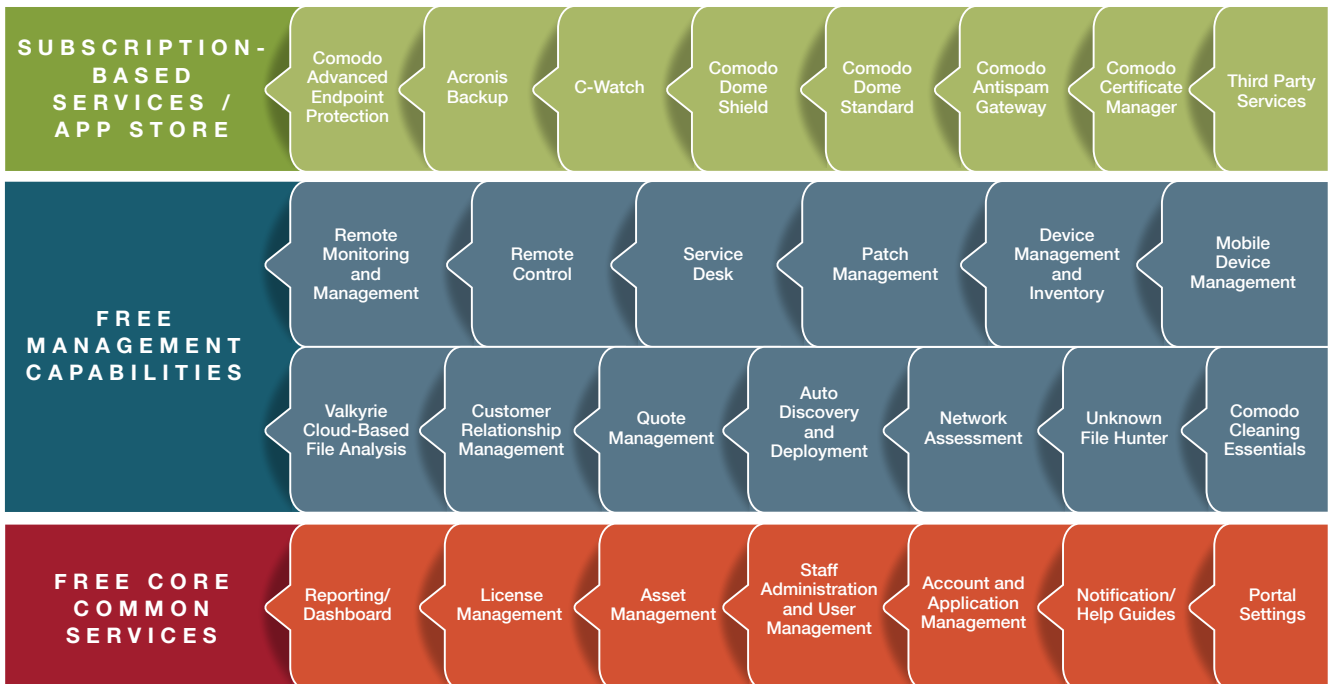
Development of the Comodo ONE platform is community driven by MSPs for MSPs. Our user community works closely with our engineers and developers to decide what should be built into each new release. Every month we roll out new features and enhancements to the platform based on direct feedback from the community, and we provide live demos to showcase what’s new.

### COMODO ONE IS DESIGNED TO HELP MSPs:

- **SUPPORT** business process management best practices and methodologies
- **LEVERAGE VOLUME DISCOUNTS** on related software and services
- **SERVE MORE CUSTOMERS** with a better, broader set of services and capabilities
- **PROVIDE EASY ACCESS** to integrated tools and services that provide SIEM and SOC capabilities
- **GROW INTO AN MSSP** without heavy investment and integration headaches
- **PARTICIPATE** in an active community of MSP/MSSP platform users

## COMODO ONE IT OPERATING PLATFORM FEATURES

The graphic below shows all the tools and capabilities available to you from the Comodo ONE IT operating platform. The major management capabilities of the central platform include [IT and Security Management](#), [Patch Management](#), [Service Desk Management](#), Quote Management and Customer Relationship Management. Comodo’s vision is to enable MSPs to grow their businesses by providing them with a central IT operating platform to manage ALL the administration tasks required to run their IT infrastructure effectively while expanding their services portfolio and customer account base.



## COMODO ONE SERVICES AND CAPABILITIES

### Subscription-Based Services / App Store

**Comodo Advanced Endpoint Protection** — combines advanced endpoint security based on Comodo’s breakthrough Default Deny platform with comprehensive device control and endpoint management. AEP combines security and endpoint management with benefits that run the gamut from preventing endpoint infections due to malware to simplifying the administration of security patches, OS updates and application control.

**Acronis Backup** — a local and cloud backup and recovery solution that solves customers’ data protection problems with a customizable service that backs up data from any source and recovers to any destination and system.

**cWatch** — network monitoring delivers real-time threat intelligence that helps keep customers’ data and systems secure without affecting network performance, supports private and public cloud platforms, hybrid environments and on-premises infrastructures.

**Comodo Dome Shield** —provides comprehensive, DNS-based security for network s of all sizes by scanning all inbound and outbound web traffic for real time protection against malicious domains and creating agent-based security rules.

**Comodo Dome Standard** — customer cloud platform provides comprehensive web content security and control regardless of user, device or location and scans all inbound and outbound traffic in real time to prevent malware infections.

**Comodo Antispam Gateway** — protects cloud-based as well as on-premises email servers with multi-layered email security, archiving and backup, allowing customers to operate faster, safer and more efficiently in Microsoft Office365 and other cloud platforms.

**Comodo Certificate Manager** — simplifies digital certificate issuance and lifecycle management by enabling enterprises to self-administer, instantly provision and control all their SSL / PKI certificates within a secure, reliable and consistent organizational structure.

**Third-Party Services** — leading services from Comodo partners continue to be integrated with the open Comodo ONE platform based on the needs of the MSP community.

**For the complete list of services available from the App Store, please visit:**

<https://one.comodo.com>

## CORE COMMON SERVICES AVAILABLE COST FREE

- **Reporting Dashboard Management**
- **License Management**
- **Asset Management**

- **Staff Administration and User Management**
- **Account and Application Management**

- **Notification/Help Guides**
- **Portal Setting**

## MANAGEMENT CAPABILITIES AVAILABLE COST FREE

Comodo ONE reduces costs by providing a single consolidated dashboard of all devices and their status. Administrators can easily act on issues, report on current risk and push changes with the following capabilities of this unified management platform.

**Remote Monitoring and Management (RMM)** — operate more efficiently with remote management, monitoring and support of all your clients' devices including those outside local markets.

**Remote Control** — remote access allows technicians to review performance data and execute remote patching, updates and service configurations to servers, desktops, applications and mobile devices.

**Service Desk** — a cloud-based system that automates ticket management to facilitate service requests, service-level agreements and ticket prioritization, anytime and anywhere.

**Patch Management** — maintains up-to-date knowledge of all available operating system patches for Microsoft Windows, Linux and Apple MacOS as well as third-party software, determines which patches are appropriate for particular systems and ensures patches are installed properly.

**Device Management and Inventory** — oversee all your clients' devices from a single console including desktops, laptops, services and mobile devices and perform remote provisioning, configuration and control of Android, MacOS and Windows platforms.

**Mobile Device Management (MDM)** — deploy, secure, monitor and manage clients' mobile devices such as smartphones, tablets and laptops and distribute applications, data and configuration settings and patches; includes GPS device location and wipe as well as device encryption.

**Mobile Management App** — for both Google Android and Apple iOS devices—allows you to view, create, track and update service tickets directly from your mobile device and manage your customers' requests in real time.

**Valkyrie Cloud-Based File Analysis** — full forensic intelligence determines the true state of unknown files and delivers true file verdicts (benign or malware) based on static, dynamic and when needed, human expert analysis.

**Customer Relationship Management (CRM)** — helps boost internal efficiency by automating workflow processes, reducing human error, decreasing process time and providing consistency throughout the MSP's organization with tools for: analytics reporting, inventory management, marketing and sales management and tools management.

**Quote Management** — advanced quoting and billing software helps you generate and manage professional quotes for services and equipment.

**Auto Device Discovery and Software Deployment** — easy software deployment and fast onboarding of endpoints: automatically scans clients' networks through Active Directory, workgroup, IP range or domain list and deploys any .exe, .msi or .mst package to discovered endpoints.

**Network Assessment** — portable risk assessment and vulnerability management tool provides full visibility of client's network with recommendations for improving overall risk posture based on a detailed report of 18 different discovery tasks.

**Unknown File Hunter** — scans and rates files as good, bad or unknown and uploads unknown files to Valkyrie Cloud-Based Analysis for a definitive verdict of good or bad.

**Comodo Cleaning Essentials** — a set of portable computer security tools designed to identify and manually remove malware and unsafe processes from infected computers.

“Because this platform was built by MSPs for MSPs, Comodo ONE is giving us better utilization of our internal resources, freeing up time to focus on additional customer challenges and solve them quickly—and, we're saving money because it is all free.”

— Mr. Robert Morton,  
President, Convey2Web, LLC.

## TAKE ADVANTAGE OF THE COMODO ONE IT OPERATING PLATFORM

### Make More Money with Subscription-Based Services Expand Your Business with the Resources You Save

Comodo’s vision is to enable MSPs to grow their businesses by providing them with a central IT operating platform to manage ALL the administration tasks required to run their IT infrastructure effectively while expanding their services portfolio and customer account base.

- COMPREHENSIVE OPEN PLATFORM** with a rich toolset to manage all your software/services
- INCREASED REVENUE** via partner-discounted subscription services for upsell or cross-sell
- REDUCED ADMINISTRATION COSTS** with a single pane of glass for central management across your IT infrastructure
- INNOVATION AND IMPROVED** active community-driven development; you ask and we deliver
- IMPROVED MARGIN AND LOWER COSTS:** both the platform and management tools are available to MSPs cost free

### Serve More Customers Better—Become a Comodo ONE Expert

With Comodo ONE you control everything in your IT and business environment from a single pane of glass. And to ensure your success, along with the platform and tools, Comodo provides you with a dedicated product engineer, relationship manager and live technical support cost free. Log on to the portal to see all that’s available to you as a registered MSP partner at: [www.one.comodo.com/app/login](http://www.one.comodo.com/app/login)

Start by scheduling a personalized demo with your Comodo One Dedicated Product Engineer to get your technical questions answered along with customized training based on detailed technical curriculum.

Dedicated Product Engineer	24/7/365 Live Support	MSP Forum
<p>To see a live demo and get technical training tailored to your environment, contact our product engineers:</p> <p> <b>CALL:</b> 972-649-9012 6 am – 8 pm EST</p> <p> <b>EMAIL</b> C1-info@comodo.com</p>	<p>To resolve any issues you have with your Comodo ONE platform, contact our technical experts any time of day:</p> <p> <b>CALL:</b> 973-396-1232 24/7/365</p> <p> <b>EMAIL</b> C1-support@comodo.com</p>	<p>Participate in the MSP community that is driving the development of Comodo ONE:</p> <p> <a href="http://forum.mspconsortium.com">forum.mspconsortium.com</a></p>

### About Comodo

The Comodo organization is a global innovator of cybersecurity solutions, protecting critical information across the digital landscape. Building on its unique position as the world’s largest certificate authority, Comodo authenticates, validates and secures networks and infrastructures from individuals, to mid-sized companies, to the world’s largest enterprises. Comodo provides complete end-to-end security solutions across the boundary, internal network and endpoint with innovative technologies solving the most advanced malware threats, both known and unknown. With global headquarters in New Jersey and branch offices in Silicon Valley, Comodo has 12 international offices across Europe and Asia.

*Comodo and the Comodo brand are trademarks of the Comodo Group Inc. or its affiliates in the U.S. and other countries. Other names may be trademarks of their respective owners. The current list of Comodo trademarks and patents is available at [comodo.com/repository](http://comodo.com/repository)*

Comodo Group, Inc.  
1255 Broad Street  
Clifton, NJ 07013  
United States

Tel: +1 (888) 266-6361  
Tel: +1 (703) 581-6361  
Fax: +1 (973) 777-4394

c1-sales@comodo.com  
enterprise.comodo.com

